TRAINING AND DEVELOPMENT

Youth Policies



This office is mainly in charge of implementing the measures envisaged by the law in the field of youth policies. In particular, it helps draft the "Zonal Youth Plans" (created by the local communities) and the "Area Youth Plans" (created by youth associations) and manages the administrative aspects. It deals with the procedures for the funding of youth centres located in the Province of Trento. It is in charge of developing projects in favour of youth at a provincial, supra-provincial, national and international level and maintaining the relationship

for the development of actions that are implemented following agreements and protocols with other

It deals with the monitoring and assessment of youth policies, in collaboration with the Permanent Observatory on Children and Youth (located at the IPRASE headquarters).

It manages the administrative aspects envisaged by the Provincial Youth Law (Law No.5 dated February 17, 2007).



Civilian Service

The Civilian Service Office carries out the measures envisaged by the national and provincial laws in force relating to civilian service.

In particular, it organises and gives information, assists in the dissemination and promotion of the national and provincial civilian service and offers advice to the youth on the type of project to be carried out. It is in charge of managing the provincial register of bodies and organisations, the issuing of tenders, project assessment, inspections,

administrative management, assistance and support. It is in charge of the general training for those young people who are carrying out their civilian service and of training and update courses for the staff working in the relevant bodies and organisations. It supports, enhances and promotes the execution of civilian service projects on the provincial territory. It promotes and carries out studies and research on related subjects.



AUTONOMOUS PROVINCE OF TRENTO Agency for Family, Parenting and Youth Policies

Via don G. Grazioli, 1 - 38122 Trento Tel. 0461 494110 - Fax 0461 414111 agenziafamiglia@provincia.tn.it www.trentinofamiglia.it



Trentino Marketing S.r.l. novation & Strategy Via Romagnosi, 11 - 38122 Trento http://family.visittrentino.it/















AUTONOMOUS PROVINCE OF TRENTO Agency for Family,

FAMILY AGENCY of Provincia Autonoma di Trento

www.trentinofamiglia.it

www.investintrentino.it/Government/Provincial-Specialised-Agencies/Agenzia-Famiglia/(language)/eng-GB

SPECIAL ASSIGNMENT FOR **FAMILY POLICIES**

Via don G. Grazioli. 1 38122 TRENTO Tel 0461/494110 agenziafamiglia@provincia.tn.it

www.trentinofamiglia.it

EQUAL OPPORTUNITIES FAMILY-WORK RECONCILIATION OFFICE

Via don G. Grazioli, 1 **38122 TRENTO** Tel 0461/493219 pariopportunita@provincia.tn.it www.pariopportunita.provincia.tn.it

SPECIAL ASSIGNMENT **FOR YOUTH POLICIES**

Via don G. Grazioli, 1 **38122 TRENTO** Tel 0461/497200 politichegiovanili@provincia.tn.it www.politichegiovanili.provincia.tn.it

FAMILY HELP DESK managed by Forum delle Associazioni Familiari del Trentino

Via don G. Grazioli, 1 38122 TRENTO Tel 0461/493144-45 | Fax 0461/493131 sportello.famiglia@provincia.tn.it www.forumfamiglie.tn.it

EQUAL OPPORTUNITIES ADVISOR

Via Vannetti. 32 **38122 TRENTO** Tel. 0461/493134 | Fax. 0461 493218 consigliera.parita@provincia.tn.it

FAMILY AUDIT

Via don G. Grazioli, 1 38122 TRENTO Tel 0461/491675-4127 agenziafamiglia@provincia.tn.it www.familyaudit.it

CIVILIAN SERVICE OFFICE

Via don G. Grazioli, 1 **38122 TRENTO** Tel 0461/493100 uff.serviziocivile@provincia.tn.it www.serviziocivile.provincia.tn.it

FAMILY DISTRICT

Via don G. Grazioli. 1 38122 TRENTO Tel. 0461/494110 agenziafamiglia@provincia.tn.it www.trentinofamiglia.it

SPECIAL ASSIGNMENT FOR ADMINISTRATIVE, ACCOUNTING AND ECONOMIC MANAGEMENT SUPPORT

Via don G. Grazioli, 1 - 38122 TRENTO Tel 0461/494110 agenziafamiglia@provincia.tn.it www.trentinofamiglia.it





Autonomous Province of Trento





FAMILY AGENCE















The Trentino seeks to qualify itself ever more as a territory that is attentive to family needs and to those of the new generations. In March 2011, the Autonomous Province of Trento approved the Provincial Law on Family Welfare and a few months later created the Provincial "Agency for Family, Parenting and Youth Policies" (APF is the Italian acronym), in charge of coordinating family policies within the Province. The Agency seeks to go beyond the welfare logic in supporting families in difficulty by promoting new policies enhancing the dynamic and proactive role of families in society.

The APF's objectives are to:

- implement family welfare interventions envisaged by the Provincial Family Welfare Law falling outside the scope of activity of other Services;
- promote actions fostering a higher birth rate;
- manage family standards at provincial and supra-provincial levels;
- promote the development of family districts:
- implement measures fostering youth policies;
- support actions in favour of equal opportunities for men and women and support the activities of the Equal Opportunities Advisor:
- promote civilian service and manage the related administrative aspects:
- carry out any and every other intervention assigned to it by the Provincial Government, consistently with the policies envisaged by the law of reference;
- promote social-educational camps and manage the related administrative activities;
- manage the reconciliation services activities envisaged in Art.9 of Provincial Law 1/2011 falling outside the
- implement measures aimed at fostering youth policies and ensure the coordination between the provincial offices operating in this field.



Family Quality Standard

The "family-friendly" Trentino envisages the voluntary involvement of both public and private actors. Such actors, in carrying out their activities, commit themselves to complying with the criteria that have been set down to meet different family needs.

Many different instruments are available:

Family in Trentino

This is a special trademark promoted by the Autonomous Province of Trento. It is issued to all the Family Audit actors, both public and private, who commit themselves to meeting the requirements set down by work and the family to ensure wellbeing for the the Provincial Government, to meet the different family needs and develop common strategies to improve the services offered in carrying out their activities. For each category (municipalities, museums, hotels, sports associations, family farms, Bed&Breakfasts, family services, etc.) special requirements have been set, fixing the standards and price policies which are to be complied with to obtain the trademark, in keeping with the general requirements of the "Family-friendly" project.

The "Child-friendly Establishment" trademark has been created for public establishments administering food and beverages. The Trentino HORECA sector has thus a new formula studied specifically to meet the needs of children and their families.

The restaurants and bicycle grills that have obtained this trademark offer children menus at special prices, gadgets and games that children can play with while waiting for their meals to be served (in any case

For special occasions such as birthdays and events, it is possible to organise parties with entertainment and fun in the special play areas.

Family District

Family Districts are a true example of territorial networks. They seek to create an economic and cultural circuit within which different players, with different activities and objectives, work together to promote and enhance family wellbeing thanks to the involvement and collaboration of local players. Being a member of the Family District as a private or public player is an opportunity to relaunch one's territory by offering initiatives, where players and users are the member organisations, the families of the area and the guests. The Family District is an opportunity to have a better quality of life without direct economic investments.

This instrument helps to strike a balance between organisations and the workers. It promotes a cultural and organisational change within organisations and allows companies to adopt personnel management policies with the objective of promoting the wellbeing of one's workers and their families. Workers actively participate in setting the objectives

and initiatives helping to reconcile work and family. The organisation which activates the Family Audit standard helps kick-start a virtuous continuous improvement cycle by introducing innovative organisational and competitive solutions within the organisation itself as far as flexible working hours and the reconciliation culture are concerned. The systematic and standardised evaluation process leads to the issuing of a certificate.

Economic Measures

In addition to offering legal, administrative, economic and accounting support to the offices and sectors of children will always be served first), baby dishes and the APF, the structure also coordinates and assists

- promotion of social-educational camps;
- implementation of the single family allowance;
- requirements related to the Family Support Fund envisaged by the law on family welfare.

Reconciliation of Work and Family Life

The reconciliation activities cover all the actions seeking to harmonise work and family life of the different players in the local social systems: companies, institutions and bodies. To optimize family-work reconciliation the following activities are

- reconciliation services for children aged 0-3;
- the standard Family Audit
- local services shared by companies;
- coordination of the times and spaces for access and usability of family-related services;
- time banks to foster the exchange of local services and the extension of solidarity within the community.

Family Help-Desk



It is available free of charge to anyone seeking information on the benefits, relief and family policies in the Trentino Province.

It is a place and instrument which examines in greater depth, designs, coordinates and monitors family policies to help enhance the family and its potential for the growth and strengthening of the individual and the overall social fabric. It is managed by the Forum of Family Associations in Trentino. based on an agreement with the Autonomous Province of Trento.



EQUAL OPPORTUNITIES

The Equal Opportunities Work and Family Reconciliation Office is the structure of reference for collects, processes and analyses data related to the coordination and implementation of actions and interventions to achieve equal opportunities related to gender in the Province of Trento. It is in charge of all the legislative, administrative and accounting aspects. Moreover, it promotes, coordinates and adopts study, research and design initiatives in the field of equal opportunities for men and women, offers guidance and coordination, deals with the relationships and the exchanges both within the Province as well as with public and private bodies.

atistical observatory for equal opportunities plicies collection and organisation of information and data concerning the living conditions of men and women, including comparisons with the national and European situation.

violence against women.

Equal Opportunities Library: A library specialised in equal opportunities for men and women within the Trento Bibliographic Catalogue (CBT). It is possible to borrow books free of charge and advice is offered on their consultation.

Equal Opportunities Advisor: The advisor is in charge of promoting and checking the implementation of the equal opportunities and nondiscrimination principles for male and female workers.

